

# Quality Policy

## Global Procurement

A large circular logo with a blue gradient background. The text "ISO 9001" is written in white, bold, sans-serif font. The logo is surrounded by various geometric shapes and patterns, including circles, squares, and lines, all in shades of blue and white.

**Enel Global Procurement** is responsible at Group level for:

- managing the purchase of works, goods and services in accordance with business needs;
- analyzing and consolidating business needs, promoting procurement planning and identifying purchasing synergies and spending optimization to develop strategies and manage related processes;
- identifying, evaluating and qualifying Suppliers in accordance with company standards, encouraging their commitment to innovation and the implementation of circular economy processes;
- setting up Consequence Management of purchasing processes based on a Vendor Rating system;
- defining documentary and contractual standards in cooperation with the Legal and Corporate Affairs function and defining processes and policies in compliance with applicable regulations.

Enel's Global Procurement mission is to create value in its various forms and optimize the end-to-end experience of all Stakeholders involved. To this end:

- Global Procurement ensures a sustainable supply chain for Enel and promotes the circular economy and digital innovation by sharing Enel's values and objectives with Suppliers;
- Global Procurement establishes a constructive dialogue with Suppliers aimed at transforming the relationship between buyer and seller into a partnership that originates from the moment of manifestation of the internal need and continues through the sharing of proposals to develop innovative paths;
- Global Procurement uses innovative technologies that broaden the professionalism of buyers, recognizing the contribution of everyone in a multicultural environment based on competence, trust and passion.

The **Quality Policy** identifies the following general objectives as guidelines:

- satisfaction of the customer's requirements and needs, compliance with the requirements of applicable directives, laws, regulations and standards, as well as the satisfaction of requirements relevant and pertinent to the QMS and other relevant Stakeholders;
- continuous improvement of the Quality Management System;
- improvement of internal processes through the involvement, motivation and awareness-raising of people, so that each person best performs the dual role of customer and/or Supplier in relations between company functions;
- promoting a sustainable supply chain that adopts the principles of the circular economy;
- quality management that involves all management in assessing the risks and opportunities involved in running the Organization;
- spreading responsibility over each organizational unit to ensure the quality of the activities it carries out, measuring their level of adequacy through appropriate indicators;
- staff training on Quality principles.

Based on the aforementioned principles and taking into account the results of monitoring and measurement, the Quality Improvement Plan is formulated at least once a year, setting out the objectives and commitments for Quality.

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