



This "Annex II Chile" applies to contracts for the purchase of supplies, services or contracting works (hereinafter, the "Contract") that are covered by Chilean legislation and concluded between Enel Group companies and the Contractor (hereinafter the "Parties").

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1. Scope of Application.

According to the wording contained in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

2. Definitions.

- **WORKS AND SERVICES INSPECTION CERTIFICATE:** Certificate that records any defects found in the completed works or services and the timeframe in which they must be rectified by the Contractor.
- **DELIVERY NOTE (dispatch or consignment slip or receipt):** Commercial document containing a list of the goods supplied and accrediting their effective delivery.
- **CONSIGNMENT AUTHORISATION:** Document issued by ENEL authorising the Contractor to proceed with the total or partial consignment of the contracted equipment or material.
- **DISPATCH NOTICE:** Document issued by the Contractor once all specified procedures have been followed, informing ENEL that the contracted equipment or material or a portion thereof have been dispatched.
- **QUALITY AGREEMENT:** Agreement between ENEL and the Contractor, according to which, the latter, guarantees quality levels that have been previously agreed by both Parties.
- **LETTER OF INTENT or NOTICE TO PROCEED:** Non-binding agreement outlining the commitments that may or may not be formalised in a Contract at a future date.
- **INSPECTOR:** Person or body appointed by ENEL to carry out inspections in any stage during the implementation of the Contract.
- **REQUEST FOR OFFERS:** Document through which ENEL issues its request for bids. This document will consist of the Technical, Commercial and Legal Specifications, including these General Terms and Conditions.
- **QUALITY CONTROL PLAN:** Document issued by the Contractor specifying the processes, procedures and associated resources that will be used to meet the Contract's requirements.
- **INSPECTION POINTS PROGRAMME:** Document issued by the Contractor and subject to ENEL's approval, recording the various inspections, tests, trials or checks that must be carried out.
- **ACCEPTANCE AT SOURCE:** Procedure during which the mandatory tests or checks for the handover of the materials are carried out in the presence of ENEL's technicians or of the person or body appointed by ENEL, in the Contractor's facilities, those of its subcontractor or any other company agreed by the Parties.



- **ACCEPTANCE PROTOCOL:** Procedure for checking the mandatory testing protocols that have been previously carried out by the Contractor, through which ENEL's technicians or the person or body authorised by ENEL, approve the consignment of the material in question or, on the contrary, decide to check results of said protocols through an Acceptance at Source procedure.
- **QUALITY ASSURANCE SYSTEM:** System establishing the requirements that the Contractor must fulfil in order to provide the materials/services that are the subject of the Contract effectively and correctly.

3. Language.

The original version of this Annex II Chile is written in Spanish.

4. Formalisation.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

5. Interpretation and hierarchy.

All matters regulated in this Annex shall be primarily governed by the terms outlined in the clauses of the same name, and additionally by the terms outlined in the clauses of the same name in the General Part of the General Terms and Conditions of Contract.

Matters whose regulation in the Annex expressly states that they shall be governed directly according to the wording contained in the clause of the same name in the General Part of the General Terms and Conditions of Contract, shall be excluded from the provisions of the previous paragraph.

6. Notices.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

7. Financial conditions.

7.1. Prices.

7.1.1. In the provision of a work or service, the Contract price includes, as a minimum and unless expressly included in other terms, the following:

- Direct and indirect labour.



- Machinery and associated personnel.
- Amortisation of machinery.
- Consumable supplies and permanent materials.
- Transportation of personnel, materials and resources to and from the place of work.
- Installation and authorisation of services.
- Maintenance costs.
- Overheads and business profit.
- The legally corresponding taxes, levies and duties.
- Expenses incurred by the Contractor in programming, inspections and tests, controlling materials and execution methods, tests, deliveries and other analyses.
- Complete fulfilment of all the work units, in accordance with the Technical Specifications and all other contractual documents.
- Construction, demolition and removal of the auxiliary works, installations, security or storage facilities or installations built in compliance with the Regulation for the Prevention of Occupational Risks.
- Costs of financial guarantees, insurance or other warranties, where applicable.
- Costs for the provision of safety measures and management systems to meet health and safety requirements, as well as delivery costs of personal protective equipment in accordance with ENEL's requirements and standards.

7.1.2. The prices shall be itemised by price of services, price of materials and the legally corresponding taxes.

7.1.3. The Contractor shall pay any additional costs incurred in freightage and transportation and any expenses incurred due to the failure to fulfil the delivery and consignment conditions established in the Contract.

7.1.4. ENEL shall not pay for any materials, equipment or work not included in the Contract if their execution was not previously offered by the Contractor, in writing and with an express description of the price, accepted likewise in writing by a representative of ENEL with the required level of authority.

7.1.5. The Contractor is obliged to accept the extensions, modifications and reductions in the scope of the Contract, to the agreed prices, provided that they do not represent, on the whole, an increase or decrease of more than 20% of the Contract amount. The new delivery date, if appropriate, shall be determined by agreement between the parties, based on a reasonable proposal by the Contractor.

7.1.6. If the extensions, modifications or reductions that ENEL proposes, which have been motivated by a justified reason, represent together an increase or decrease of more than 20% of the Contract amount, the Contractor may accept or reject them, but in the latter case, ENEL shall be entitled to terminate the Contract.



- 7.1.7. In the cases in which a work unit that was not originally foreseen in the prices of the Contract must be executed, the corresponding price shall be agreed upon by ENEL and the Contractor, on the basis of a duly justified proposal by the latter, based on an itemisation of the costs of other similar units for which there is a unit price.
- 7.1.8. The negotiation of the contingent price shall be independent of the construction of the unit in question, and the Contractor shall be obligated to implement the unit immediately after receiving the order from ENEL.
- 7.1.9. In case it is not possible to set a negotiated price or in the event where ENEL deems necessary, the price shall be set by the administration, for which Contractor shall include in its offer the corresponding scales, and also the same concepts as defined in clause 7.1.1.
- 7.1.10. The execution of works on a cost-plus basis may only be carried out after the execution order has been received from ENEL in writing.
- 7.1.11. The personnel costs shall include the tools corresponding to the worker's area of expertise, as well as the equipment required for the worker's safety and protection and the correct execution of the work.
- 7.1.12. Additional costs for transport, allowances or expenses for the Contractor's personnel shall not be accepted.

7.2. Changing Prices

- 7.2.1. As text contained in the eponymous section of the General Part of these General Terms and Conditions.

7.3. Invoicing.

- 7.3.1. The following items must be shown separately on the same invoice:
- a) Eventual works contracted on a cost-plus basis, in addition to the costs agreed in the Contract.
 - b) Increases that have already been invoiced through the application of the readjustment formula established in the Contract. In this case, the Contractor must provide documents substantiating the values of the price indexes applied and the details of the corresponding readjustment formula.

7.4. Terms of Payment.

- 7.4.1. All the payments made before the Provisional Acceptance in accordance with the stipulations of the Contract shall be considered payments in advance and shall be discounted from the final price. If no guarantee of the faithful fulfilment of the Contract has been presented, the Contractor must provide a financial guarantee to ENEL at the



same time as making each of the potential payments, in compliance with the requirements established in these General Terms and Conditions, to guarantee said payments.

7.4.2. The invoices shall be paid, subject to ENEL's prior approval of the compliance with the Contractual conditions, within the deadline indicated in each case, and failing this, in the first day of the bulk payment after ninety (90) calendar days following the date of entry into ENEL's General Register, or the date of the invoice's approval, if that date is later than the date of entry into ENEL's General Register.

8. Taxes.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

9. Execution.

9.1. General conditions.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

9.2. Inspections, tests or checks.

9.2.1. ENEL may inspect the contract materials and equipment at any stage during the manufacturing process, as well as the execution of the contracted works or services, including the materials used by the Contractor to provide the works or services. These inspections may be carried out by ENEL's personnel directly or by persons or organisations appointed for this purpose, in the works, offices, factories, workshops or warehouses of the Contractor or those of the Contractor's subcontractors. For these purposes, ENEL's inspectors shall be provided free access to the above mentioned installations and must be granted this access when necessary.

9.2.2. Notwithstanding the previous clause, the tests or checks shall be carried out in accordance with the Inspection Points Programme prepared by the Contractor and approved by ENEL, in all cases in which the Contract specifies the Inspection Points Programme.

9.3. Quality control.

9.3.1. Quality control covers all the actions, activities and techniques required to give sufficient confidence that the contracted materials, equipment, works or services satisfactorily meet the conditions required by ENEL and, if applicable, comply with the corresponding technical standards.

9.3.2. The Contractor shall be solely responsible for quality control, independently of the controls and tests carried out or demanded by ENEL with its own resources or those of a



third party. These tests shall have no bearing on the full liability for quality control, which will fall solely on the Contractor.

- 9.3.3. Before starting the manufacturing process or the construction of the works or provision of the contracted service, the Contractor shall submit a Quality Control Plan (according to Standard ISO 10005 or equivalent), at ENEL's request, for approval, which shall include the Inspection Points Programme and a description of the applicable operations and procedures.

Once the above mentioned Quality Control Plan has been submitted, ENEL may present its objections, if applicable and solely for well-founded reasons, within a period of fifteen (15) working days, and the Contractor must modify the plan with due diligence, making the necessary corrections in accordance with the objections raised by ENEL.

- 9.3.4. During the execution of the Contract, the Contractor shall rigorously and strictly comply with the contents of the Quality Assurance System and Quality Control Plan approved by ENEL, which reserves the right to carry out any audits necessary to ensure that the plans are fulfilled.

- 9.3.5. Once the Contract has been executed, the Contractor shall issue a final Quality Control Report, which must be submitted to ENEL's approval. The content of this report must fulfil the provisions of the Contract and the approved Quality Control Plan.

- 9.3.6. ENEL may require the Contractor to register the contracted technical documentation necessary for manufacturing the materials and pieces of equipment with a Notary. This documentation shall be made available to ENEL, which may use it in cases in which a product is discontinued or bankruptcy of the Contractor or its subcontractors or Contractors.

- 9.3.7. The fulfilment of these quality control conditions shall not relieve the Contractor of its liability for the inappropriate execution of the Contract in any case.

9.4. Delivery and acceptance conditions.

9.4.1. General conditions.

- 9.4.1.1. If the Contract does not specify a determined date of termination and only establishes the execution or delivery timeframe, this period shall begin when the Contract is signed or on the issuance date of the Letter of Intent or Notice to Proceed.

9.4.2. Materials and/or equipment.

- 9.4.2.1. Along with each delivery, the Contractor must provide all the final technical documents and test protocols established in the Specifications, in the Contract and, if applicable, in the corresponding Technical Standards.



9.4.2.2. In addition to these documents, the Contractor must certify that the design, raw materials, brands and types of components are identical to those contained in the original approved offer, if so requested by ENEL.

9.4.2.3. In order to deliver the elements, the Contractor must send to ENEL, addressed to the person designated in the Contract or in charge of receiving the elements, the Dispatch Notice, stating the following:

- Contract reference number.
- Number of packages sent, indicating the materials contained therein. If these were the last contracted supplies, this should be expressly noted.
- Data on the means of transport used and/or the company in charge of transport, with data and the telephone number of a contact person.
- Date and place of commissioning of the equipment or materials.

Furthermore, the Contractor undertakes to immediately notify ENEL of any circumstance that may alter the agreed delivery conditions.

9.4.2.4. With regard to materials or equipment subject to quality controls, and unless the contrary is agreed, the Contractor shall not send these elements until it has received the mandatory Consignment Authorisation subsequent to the Acceptance Protocol or the Acceptance at Source issued by ENEL. The supplies subject to Quality Agreements shall be exempt from this requirement. If, however, the Contractor proceeds with the consignment, all the costs incurred in the process shall be at the Contractor's expense.

9.4.2.5. Unless otherwise agreed, the delivery of the materials and equipment shall be made at the DDP (Incoterms CCI 2010) at the delivery point provided in the Contract. The terms, with reference to the delivery, ownership, insurance, etc., shall be interpreted in accordance with the Incoterm, except where such terms are in conflict with the contents of the Contract.

9.4.2.6. ENEL reserves the right to postpone any delivery or consignment of the materials or equipment it is to receive, without such postponement constituting a failure to fulfil the delivery dates on behalf of the Contractor. The Contractor shall pay any storage and insurance costs resulting from the postponement in the month following the agreed date of delivery. Should the delay be extended any longer, the Parties shall mutually agree on the appropriate compensation for the subsequent storage and insurance costs.

9.4.2.7. Once ENEL has received the material or equipment, it shall issue a Provisional Acceptance Certificate, which must be signed by both Parties. This Certificate must mention the satisfactory results of the final tests, checks and inspections, or a record must be made of the circumstances in which any deficiencies discovered are repaired, resolved or corrected. The Provisional Acceptance Certificate must be made out within a maximum period of eight (8) calendar days from the date on which either of the Parties requests it, once all the conditions or activities of the Contract have been carried out.



When no final tests, checks or inspections are required, the Contractor's delivery of the materials and equipment shall be formalised with ENEL'S approval on accepting them.

9.4.3. Works and/or services.

- 9.4.3.1. After the agreed Warranty Period passes, the Contractor must notify ENEL of the expiry of this Period and request the Provisional Acceptance. In view of this request, ENEL, if necessary, shall communicate the established date for the Provisional Acceptance to the Contractor, without this period extending further than thirty (30) days after the receipt of ENEL's notification.

On the date established by mutual agreement for the Provisional Acceptance, the state of the contracted works or service shall be inspected, in the presence of the Contractor's representative, to check that it fulfils the required conditions, carrying out the necessary tests.

- 9.4.3.2. The Contractor shall be fully responsible for the Management of the execution of the contracted works or services.

9.5. Transfer of ownership and risk.

9.5.1. Materials and/or equipment.

- 9.5.1.1. The Contractor shall be liable for any hidden defects or factory defects, including during the Warranty Period and up until the period stated in the applicable legislation, in addition to legal responsibilities and other types of liabilities that may apply.

9.5.2. Works and/or services.

- 9.5.2.1. The Contractor shall be liable for any hidden defects or faults, including during the Warranty Period and up until the period stated in the applicable legislation, in addition to legal responsibilities or other types of liabilities that may apply.

10. Assignment of the Contract and Subcontracting.

- 10.1. In no event shall any contractual relationship be inferred between the subcontractors or assignees and ENEL. The Contractor shall be liable at all times for all the activities of its subcontractors or assignees and for the fulfilment of the contractual, legal and fiscal obligations arising from the execution of the work, including any damage or loss caused to ENEL by any of the subcontractors or assignees, their agents, assessors or employees.

- 10.2. ENEL shall not be liable in respect of any subcontractor or assignee, or any of their personnel, for any claims arising directly or indirectly from the Contract. To this end, the Contractor undertakes and guarantees to ENEL that it will implement all possible measures to avoid



the presentation and/or processing of said claims. Consequently, the Contractor shall be liable towards ENEL and shall hold ENEL free and harmless from any in-court or out-of-court litigation, lawsuit or proceeding against ENEL from any subcontractor or assignee, or any of these parties' personnel. The abovementioned liability shall be sufficient to cover both the sum that ENEL may be forced to pay as indemnity, and the expenses or costs of any nature that ENEL is forced to incur as a result of said claim. The Contractor's failure to fulfil the requirements established in this clause shall be considered a serious breach of Contract and shall give ENEL the right to terminate the Contract due to breach by the Contractor, notwithstanding any other legal action that ENEL may institute.

10.3. In the event of assignment of the Contract or subcontracting, the Contractor undertakes to procure the assignee's or subcontractor's prior acceptance of ENEL's obligations in respect of the fulfilment of the contractual, legal, employment, confidentiality, security and health and safety conditions. Documentation accrediting the assignee's or subcontractor's acceptance of these conditions must be provided to ENEL.

10.4. In accordance with the above, ENEL may at any time inspect and monitor the works or manufacturing process of the assignee or subcontractor to ensure that the obligations are being met. The subcontractor or assignee must provide ENEL with all the assistance it may require for these purposes (documentation, reports, free access to its factories, workshops or installations, etc.).

10.5. ENEL reserves the right to reject any of the subcontractors or assignees that it deems inappropriate during the course of the work or service.

11. Transfer of Rights and Credits.

ENEL may assign its payment collection rights or the payment obligations resulting from the Contract to any of its affiliates, with the only requirement of providing the Contractor with notice of the transfer.

12. Contractor Obligations.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

13. Contractor Liability.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

14. Warranty Period.



- 14.1. The Warranty Period for the materials and equipment and the contracted works or services shall last for the period specified in the Contract, or, if this is not specified in the Contract, for the period of one (1) year as of the date of the Provisional Acceptance Certificate. If this Certificate is not undersigned, the one-year period shall begin as of ENEL's acceptance of the delivery of the material or the notification of the completion of the contracted works or service and the delivery, to ENEL, of the documentation by the Contractor for the processing of the administrative authorisation to commission the works.
- 14.2. If upon expiry of the Warranty Period, at least six (6) months have not elapsed since the commissioning of ENEL's main installation for which the element is intended or that forms part of the subject of the Contract, the Warranty Period shall be automatically renewed until those six (6) months have elapsed, unless the materials or equipment provided by the Contractor have required repairs or replacements, in which case, the guaranteed for the same time as the Initial Warranty Period. In no case shall this entail higher costs for ENEL.
- 14.3. Once the Warranty Period has elapsed and the Final Acceptance has taken place, ENEL may proceed, for its own exclusive benefit and directly at its own account or with the assistance of third parties, to freely modify or alter the materials and pieces of equipment that are the subject of the Contract or the constructions or installations assembled, even if they are subject to licenses, patents or other forms of industrial property in the name of the Contractor, although ENEL shall be subject to the corresponding confidentiality clauses attaching to these elements.

15. Penalties.

- 15.1. Without prejudice to the contents of clause 16.3 of the General Part of the General Terms and Conditions of Contract on the termination of the Contract for causes attributable to the Contractor, the Contractor's failure to fulfil the delivery deadlines or the partial and final execution periods, as well as any other breaches expressly foreseen in the Contract or in these General Terms and Conditions, shall result in the application of a fine by ENEL, which shall not be considered an indemnity.

In the case where not otherwise established, the fine for delay shall be equal to 1.5% of the total Contract value per calendar week of delay, during the first four weeks, and equal to 4% from the fifth week.

If during the warranty period, ENEL finds it is unable to use the contracted materials or equipment, or the works performed or installations set up, due to defects, damage or faults that have occurred or been discovered during the period, which are not attributable to ENEL, or due to deficiencies in the execution or works that the Contractor must correct in fulfilment of the Guarantee Commitment, the Contractor shall be sanctioned with the fine established for this purpose in the Contract, or, if this is not expressly established in the Contract, a fine of 0.1% of the Total Contract Value for each calendar day during which the elements are not available or cannot be used.

- 15.2. The sum of fines may not exceed 15% of the total Contract value. If this limit is exceeded, ENEL shall have the right to rescind the Contract in accordance with applicable legislation.



The collection of the fines shall not imply any limitation to ENEL's right to charge further to the Contractor the costs and extraordinary expenses that it is obliged to support and / or pay to third parties as a direct consequence of the delays or failure , occasioned.

15.3. The application of the established fines shall not release the Contractor from complying the Contract to its full extent. Consequently, the Contractor shall be obliged to eliminate any technical deficiencies discovered; to pay the corresponding fines; to recover his lost deadline costs and to replace the materials and equipment, or repeat or recommence the contracted works or services, as applicable, at ENEL'S request.

15.4. The procedure for collecting the payment of any fine derived from the Contract shall be carried out as described in this clause.

ENEL shall notify the Contractor of the fine that must be paid, stating the sum of the fine and detailing the reasons for its imposition, in writing. The Contractor shall have a period of fifteen (15) calendar days as of the date of notification in which to register any objections it may wish to raise.

Once this deadline has elapsed and should ENEL not accept the arguments, the Contractor shall deduct, from its invoice, the amount corresponding to the penalty applied. Should this deduction not be made, the established guarantees shall be executed or collection attempted by any other means envisaged in the Contract, Laws or in these General Terms and Conditions, notwithstanding the applicable compensation for damages in favour of ENEL.

Once the financial guarantee is executed, the Contractor shall be obliged to reinstate the guarantee to its level prior to the execution, in accordance with the contents of clause 19.

Until this reinstatement takes place, ENEL shall keep possession of the sum remaining after subtracting the value of the fine from the total value of the guarantee.

If the sum of the initial guarantee is insufficient to cover the sum of the fines, ENEL shall offset the sums from the payments pending to cover the total value of the fines, notwithstanding the reinstatement of the guarantee in accordance with the above.

16. Suspension, Rescission and Termination.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

17. Force Majeure.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.



18. Employment Law, Social Security and Health and Safety Provisions.

- 18.1. The Contractor undertakes to have at all times the necessary staff in terms of numbers and qualifications to execute the purpose of the Contract in accordance with the maximum quality standards defined therein.
- 18.2. The Contractor declares that it is aware of and undertakes to comply with all employment law, social security and occupational health and safety obligations as well as the internal standards of ENEL applicable at any given time.
- 18.3. The Contractor, as sole and exclusive employer of its workers, both those involved in execution of the Contract and those that work in other areas of the Contractor's company, and even in other companies, construction works or jobs where it also provides services, is obliged to strictly and appropriately comply with the legal, regulatory and administrative provisions in force for labour and social security matters with respect to these workers.

In particular, the Contractor undertakes, with respect to all workers subject to the Contract, to:

- I. Declare and pay on a monthly basis and in a timely manner the social security contributions of all its workers, in the respective social security institutions. In the case of declaration, these contributions must be paid no later than the last working day of the month in which the declaration was made and which corresponds to the month following that on which the remunerations and salaries related to this are earned.

It shall be considered a serious breach for the Contractor to declare the respective social security contributions and not pay them in the period noted above.

- II. Undergo preventive examination procedures carried out by ENEL or by third parties representing it.
- III. Provide ENEL, when it requests, the certificate of compliance with the employment and social security obligations together with the original employment and social security certificates issued by the respective Employment Inspectorate. Additionally, ENEL may request, within the periods it establishes, all documentation certifying compliance with labour and social security obligations and, in particular, the following records:

- Employment contracts.
- Documentation of legal public holidays.
- Payment register.
- Attendance record.
- Wage payment receipts
- Register of social security contribution payments.



IV. Comply with the employment and social security observations made within the periods established by ENEL.

18.4. In order to comply with the legal and social security obligations and, in particular, the aspects related to occupational safety and health, the Contractor must send the following records to the ENEL User Area on a monthly basis; when ENEL requests:

- a) Copy of the receipt of contributions of Law No. 16.744 for its workers, from the immediately preceding month.
- b) Copy of the monthly occupational accident report, which must be presented to the Contractor's mutual insurance company, according to Articles 12 and 13 of Decree No. 40 approving the occupational safety and health regulation.
- c) Photocopy of the individual declaration of occupational accidents (DIAT), which must be submitted to the corresponding mutual insurance company for each accident that occurs.

18.5. All the Contractor's personnel must be members of a Mutual Insurance Company and comply with Occupational Accidents and Occupational Diseases Act no. 16.744.

18.6. All accidents giving rise to staff disability must be immediately notified, sending a copy of the Accident Report that has been sent to the mutual insurance company to ENEL's Risk Prevention Department and ENEL's representative in the Contract.

18.7. The obligations described in the points above shall also be required for the subcontractor's personnel, whose compliance shall be the sole responsibility of the Contractor.

Therefore, ENEL shall not be liable for accidents that the Contractor, its staff, or its subcontractors may experience in the course of the work or caused by them. The Contractor must provide its workers with all personal protection items and work equipment required due to the nature of the work, in addition to controlling their use by its subcontractors' personnel.

All damages to third parties that arise in the services provided due to actions or omissions by the Contractor, its personnel or its subcontractors, shall be at its expense.

18.8. Penalties for violation of rules relating to the protection of occupational health and safety.

Without prejudice to the right to terminate the Contract, or the claim for damages in relation to any breach on the protection of occupational health and safety, ENEL shall be entitled (at its sole discretion) to impose the fines listed below, upon notice to the Contractor through registered letter with acknowledgment of receipt:

- a) 300 EUR (Three hundred euro) for each violation described as "SERIOUS", according to the table in clause 18 of the General Part of the General Terms and Conditions of Contract.



- b) 600 EUR (Six hundred euro) for each violation described as "VERY SERIOUS" in accordance with the table contained in clause 18 of the General Part of the General Terms and Conditions of Contract.

If the violations referred to in paragraphs a) and b) cause accidents or injury, ENEL reserves the right to impose (at its discretion) an additional penalty of up to 2% of the total Contract value and, in both cases, not less than 600 EUR (six hundred euro).

19. Financial Guarantee.

19.1. Guarantee to ensure full, complete and timely compliance with the Contract.

19.1.1. Before signing the Contract, the Contractor must submit a Guarantee in favour of ENEL, for an amount equivalent to 10% of the amount of the supply or construction work and in the case of service contracts, said guarantee shall correspond to one (1) monthly invoice, stating: "To ensure full, complete and timely compliance with the Contract. This guarantee shall be returned to the Contractor once the supply or construction work or service is accepted to ENEL's full conformity, and once ENEL has made the relevant discounts and checks, in a period of no more than 90 days.

19.1.2. The Contractor must submit, in favour of ENEL, once the supply or construction work has been accepted to ENEL's full conformity, a guarantee for an amount equivalent to 5% of the value of the supply or construction work to guarantee the correct execution and operation of the supply or construction work. This guarantee shall be returned to the Contractor on conclusion of the warranty period of the supply, work or service and once ENEL has made the relevant discounts and checks, in a period of no more than 90 days.

19.2. Guarantee of compliance with employment and social security obligations.

19.2.1. In the event that the service contracts are labour intensive, the Contractor must submit a guarantee for compliance with the employment and social security obligations which shall be calculated in accordance with the number of workers of the Contractor that are working in the Contract, for the number of years corresponding to the compensation, considering in it the months' notice and Contract term. The guarantee certificate must be renewed every year, considering the accumulated years of services of the workers associated to the Contract. The term of the Guarantee must exceed the annual period of the Contract by at least six (6) months.

19.2.2. The guarantee corresponding to the last year shall be returned on completion of the Contract, and when the Contractor presents all the settlements signed and ratified before notary of all workers who have performed work in the Contract signed with ENEL.



- 19.3. In the case of service contracts, the Contractor shall have the obligation of only presenting one of the aforementioned guarantees, this being the one with greatest value resulting from the comparison of both.

20. Insurance.

- 20.1. If the Contract is made in the form of consignment materials with the Contractor in ENEL's facilities, the Contractor must take out, in addition to the insurance policies described in the namesake paragraph of the General Part, insurance against theft or other damage that the deposited materials may suffer, for the whole of the Contract period.
- 20.2. If, in ENEL's opinion, the insurance cover of the policies obtained by the Contractor in accordance with the preceding clauses is insufficient in respect of the risk exposure of the materials or equipment delivered or the works or services provided under the Contract, the Contractor undertakes to revise and modify the policies as required and in accordance with the conditions of the insurance market.

21. Intellectual and Industrial Property.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

22. Confidentiality.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

23. Processing of Personal Data.

- 23.1. If the performance of the Contract involves the need for the Contractor to access personal data for which ENEL is responsible, the provisions of this clause shall be applicable.
- 23.2. Any such data that is processed and managed by the Contractor shall remain under the responsibility of ENEL.
- 23.3. In particular, the Contractor declares and guarantees:
- a) That the data shall be processed pursuant to current legislation, and in accordance with the criteria, requirements and specifications established in the Contract, and failing that, with the instructions given at any time by ENEL.



- b) That the personal data to which the Contractor has access to as a result of the provision of the contracted services shall not be applied or used for any purposes other than that specified in the Contract.
- c) That it shall directly return to ENEL any personal data that have been subject to processing, in a period of fifteen (15) calendar days from the termination date of the service in accordance with that stipulated in the Contract.
- d) That it shall destroy any document, medium or copy of the personal data that have been subject to processing by virtue of that stipulated in the Contract and which it was not possible to return, for various reasons, in the terms stated in the previous point. However, the data shall not be destroyed when there is a legal provision that demands its conservation. In this case the Contractor shall conserve and duly block such data.
- e) That it shall not communicate, or assign the personal data supplied to it as a result of the provision of the contracted services to other physical or legal persons.
- f) That, in its processing of the data supplied by ENEL, it shall take the necessary technical and organisational measures required by applicable legislation, as well as those that ENEL may impose in the Contract, so that the security of the personal data is guaranteed and such data is not damaged, lost, or processed or accessed without authorisation, taking into account the state of the technology, the nature of the stored data and the risks to which they are exposed, whether from human action or from physical or natural environment. Such measures shall cover, by way of example, hardware, software, recovery procedures, back-ups and personal data extracted in the form of on-screen display or print outs.
- g) That if any international data transfer was necessary for the provision of the service, the Contractor undertakes to inform ENEL in advance and with sufficient notice so that it can request the corresponding authorisations, without which the Contractor cannot make said transfers.

23.4. Without prejudice to what is provided in letter (e) above, in the event that ENEL authorises the subcontracting of certain services in favour of third parties, which shall also entail that these third parties have to access the personal data covered by this clause, the Contractor undertakes, prior to the execution of such subcontracting, to have an agreement jointly signed by the Parties and the subcontractors under which the latter expressly accept that they shall assume responsibility for the correct processing of the personal data they have access to, with the same precautions contained in this clause, as well as compliance with obligations arising from the data protection regulations.

23.5. The Contractor releases ENEL from all liability for breaches by the Contractor of the provisions of this clause, and accepts to pay any sanctions, fines, compensations, damages, costs and interests that ENEL would be subjected to for such breach.

24. Environmental protection.

24.1. Materials and/or Equipment.



- 24.1.1. The Contractor undertakes to implement the appropriate measures to guarantee the strictest compliance with the obligations corresponding to the Contractor under the terms of all the applicable State, Autonomous Community, Regional, Provincial and Local environmental laws, especially with regard to the correct packaging and labelling of the products supplied (packaging date, date of manufacture, expiration date, etc.), and the returnability of containers for chemical products where such products are deemed to be dangerous preparations by applicable laws, without prejudice to any future legal developments that may arise in this respect, and to reinstate or replace any damage caused as a consequence of any breach of the applicable regulations.
- 24.1.2. The Contractor undertakes wherever possible to supply products or materials with environmental labelling and with a long service life involving lower costs and less likelihood of waste being generated due to shelf life expiry.
- 24.1.3. The Contractor undertakes that the usable elements in its materials or equipment shall not be chemically unstable or contain carcinogens.
- 24.1.4. The Contractor shall respect the limitations established on the marketing of dangerous substances and compounds by law, as well as any other future legal modification in this regard. Particularly, the Contractor shall accredit the absence of PCBs in the oils used in the equipment, and the absence of CFCs, HCFCs, halons, etc., with trade restrictions.
- 24.1.5. The Contractor shall be responsible for ensuring that the transportation methods fulfil the provisions of applicable legislation.
- 24.1.6. The unloading of products or materials shall take place in accordance with the appropriate procedures established to comply with applicable legislation on the handling of hazardous substances in each jurisdiction.
- 24.1.7. Whenever possible and even where this is no applicable legal obligation, the Contractor shall reuse or recycle the waste generated by its products or materials.
- 24.1.8. ENEL reserves the right to monitor or oversee the Contractor's waste management procedures to ensure they are correct.
- 24.1.9. The Contract may include the acquisitions of substances in the form of compounds or contained in other elements, including but not limited to:
- insulating oil
 - lubricating oil
 - greases
 - paint, ink (including toner) and varnish
 - solvents
 - chemical products
 - electric batteries
 - gas bottles
 - fuels (diesel, fuel oil)
 - laboratory reagents



- cleaning products

24.1.10. The Contractor must confirm that it has complied with the legislation in force on the registering, evaluation, authorisation and restriction of chemical compounds and substances. It shall provide the safety, handling and storage datasheets for the substances or compounds that it supplies, in accordance with legislation. The safety data sheet must describe the uses for the supplied substances and compounds.

The Contractor undertakes to manage the empty containers used to supply the substances, in accordance with applicable legislation. In all events, it undertakes to remove such products when ENEL so requests and makes them available for this purpose. The Contractor shall also be fully liable for compliance with the applicable regulations on carriage, as described in previous points. The Contractor shall also be obliged to remove the packaging used for the carriage in the conditions and timeframes established in each Contract or, if these details are not specified, the Contractor shall remove the packaging from previous deliveries when making subsequent deliveries and when ENEL so requests.

The Contractor of electronic equipment shall comply with the conditions imposed by existing legislation. Special attention must be paid to electronic meters, computers and installation control equipment, which must be removed at the end of their useful lives by the Contractor, which must establish the appropriate logistics to pick up the returnable supplies at no cost to ENEL.

24.2. Works and/or Services.

24.2.1. The Contractor must be aware of and follow all the applicable requirements and laws in order to perform the work.

24.2.2. The Contractor shall guarantee and, if necessary accredit, that the employees carrying out the contracted work, have or receive the appropriate theoretical and practical training for the work, especially that required to guarantee the appropriate environmental activities and measures and reduce the risk of an incident with environmental effects. The training must cover the obligations derived from the Environmental Management System documents, should such a system be implemented or in the process of being implemented, as is usually the case in ENEL's businesses.

24.2.3. The Contractor shall provide its employees with the measures necessary to ensure that the work can be carried out in an environmentally friendly manner. Furthermore, the Contractor undertakes to fulfil all the applicable legal requirements, as well as those deriving from the Environmental Management System, should there be one implemented in the installation that is the subject to the Contract.

24.2.4. The Contractor shall be liable for any environmental incident it causes, as a result of the works. ENEL reserves the right to pass on any claims or expenses incurred as a result of the Contractor's failure to meet its environmental obligations, to the



Contractor. The Contractor must implement all appropriate measures to guarantee the strictest compliance with all environmental legislation, whether on the State, Autonomous Community, Regional, Provisional or Local level, that applies to the works, and shall repair any damage caused as a consequence of any breach of the applicable regulations in force.

24.2.5. The Contractor shall prepare an environmental contingencies and risks prevention plan for the works that shall be performed, which must be provided to ENEL when requested. To avoid any environmental incident, the Contractor shall implement the appropriate preventive measures to guarantee the fulfilment of the applicable regulations in force, as well as good environmental management practices, such as:

- Appropriate storage and handling of chemical products and toxic and hazardous merchandise or waste, disposing of incompatible chemical products separately and avoiding waste materials mixing with each other.
- Putting clear signs in the areas that are environmentally sensitive or containing waste with environmental effects.
- Preventing leaks, spills and contamination of grounds, inspection chambers or beds.
- Prohibiting its employees from lighting fires or leaving cleaning procedures or works unattended.
- Preventing the emission of dust or other substances when transporting materials.
- The Contractor must especially respect the prohibition of carrying out any form of uncontrolled spilling or the abandonment of any type of waste in the area fenced off for the contracted works or services, which must be kept clean and tidy insofar as possible during each working shift and especially at the end of the shift, whilst complying with the applicable environmental procedures of the Environmental Management System, if there is one implemented in the facilities that are the subject to the Contract.
- In order to appropriately segregate each type of waste, the Contractor must place a sufficient number of containers in good conditions with locks and signs, in the work area, when the works in question create waste, which must subsequently be managed appropriately, using an authorised waste management company and in accordance with applicable legislation. When requested, the Contractor shall provide ENEL with copies of the waste disposal, management and transport documents, as applicable by law, as well as the permits and licenses of the waste managers and carriers used.
- Once all the contracted works or services have been provided, the Contractor must leave the working area clean and tidy and free from any remains, removing at the end of the work all the debris, packaging, containers,



rubbish, scrap metal and any kind of waste, with all the removal, transport and authorised management operations at the Contractor's own cost and account.

- Furthermore, the Contractor shall implement the appropriate measures to guarantee strict compliance the environmental laws in force applicable to said work.

24.2.6. The Contractor's Foreman shall be in charge of overseeing that the procedures are followed and may appoint another person to carry out this task, after notifying the ENEL technician in charge of supervising the work and providing the person's identification details. The appointed person must follow any specific environmental instructions given by the ENEL technician during the work.

24.2.7. The Contractor undertakes to immediately notify the ENEL technician supervising the work of any environmental incident that occurs during the work, and must present a written report on any such events and their causes.

24.2.8. In the event of any type of environmental incident, the Contractor undertakes to follow the instructions issued by the ENEL technician supervising the work.

24.2.9. In the event of any breach of any of these clauses, the ENEL technician supervising the work may bring the works to a halt, in which case the Contractor shall pay for any losses caused, and in any case, the failure to fulfil the obligations regarding the maintenance of the work area shall result in the deduction of the costs caused as a result, plus 10% of these costs as a penalty, from the Contractor's invoice. The Contractor agrees to apply these specifications in all the works or services that it carries out in any ENEL facility or in the facilities of any third parties.

25. Vendor Rating.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

26. Global Compact.

According to the wording in the clause of the same name in the General Part of the General Terms and Conditions of Contract.

27. Ethical Conduct Standards.

27.1. General conditions.



In its management of its business and its business relationships with third parties, the ENEL Group follows the principles established in the 'General Principles for Criminal Risk Prevention'. The Contractor undertakes to comply with these principles or other equivalents in managing its business and relations with third parties.

These Principles, as well as the rest of the Ethical Conduct Standard, are available at the address

Enersis: <http://www.enersis.cl/es/conoceenersis/gobierno/Paginas/codigoeticoplantcc.aspx>

Endesa Chile: <http://www.endesa.cl/es/conocenos/gobierno/Paginas/codigoetico.aspx>

Chilectra:

<http://www.chilectra.cl/wps/wcm/connect/ngchl/ChilectraCI/La+Compania/Gobiernos+Corporativos/Codigo+Etico+y+TCC>.

27.2. Conflict of interest

By signing the Contract, the Contractor (if an individual) declares:

1. That they shall not hold senior management positions (director, senior manager with strategic responsibilities) in Enel Group companies, or employee or auditor positions for the ENEL Group;
2. That they do not have family / second degree relatives / spouse not legally separated / cohabitant / spouse or children of their partner / who are related by blood or marriage working for ENEL Group companies;
3. That in the last 24 months, the Contractor and their relatives (spouse not legally separated or first degree relatives), have not held or do not hold, government positions or posts in organisations entrusted with public service entities that have been directly connected with activities undertaken by any ENEL Group companies (granting concessions, supervision activities, etc.).

By signing the Contract, the Contractor (if a legal person¹) declares:

That as a result of the knowledge of its business structure, no person belonging to its governing, management or supervision bodies (including trusts):

- a. Is a member of Senior Management, Management Bodies or the Audit Committee, or an executive with key responsibility in the ENEL Group companies, or is a second degree relative, spouse, partner, child of a spouse or partner, or dependent (by blood or marriage) of those members.
- b. Is an employee in an ENEL Group company or is a second degree relative, spouse, partner, child of a spouse or partner, or dependent (by blood or marriage) of an employee.

¹ Public organizations, companies listed on the stock exchange, banks and companies controlled by them are not bound to this statement



- c. Have not held or hold, in the last 24 months, both the person and their respective relatives (spouse legally separated or first degree relatives) government positions or posts in organisations entrusted with public service entities that have been directly connected with activities undertaken by any ENEL Group companies (granting concessions, supervision activities, etc.).

The Contractor must notify ENEL of any changes that may occur in the future and while it has the active status of Contractor, regarding the foregoing information before signing the Contract.

28. Applicable Law.

28.1. The Contract is regulated by the Chilean Law and any dispute or difference arising from, related to, or in any way connected to the Contract, including its existence, validity, or termination shall be subject to arbitration in accordance with the Rules of Arbitration Procedure of the Santiago Arbitration and Mediation Centre in force at the date it is requested, and in accordance with the following rules: (a) The arbitration tribunal shall consist of an arbitrator appointed by the Parties by mutual agreement. If it is not possible to reach an agreement, the Parties confer an irrevocable special power to the Santiago Chamber of Commerce for it to be able, upon written request of any of the Parties, to appoint the arbitrator among the members of the arbitration body of the Santiago Arbitration and Mediation Centre. (b) The arbitrator shall act as a de jure arbitrator in relation to the settlement of the dispute and as an arbitrator in equity as regards the procedure. (c) The arbitrator's decision may not be appealed. The arbitrator shall be entitled to rule on its own competence and/or jurisdiction. The process shall be carried out in Spanish..